

# **2022 YEAR IN REVIEW** MIDWEST HIGHLIGHTS

Building Operator Certification experienced another successful year in 2022 thanks to our incredible partners, expert instructors and coordinators and dedicated staff.

This year we developed new and stronger partnerships, piloted new curriculum and hosted our first two in-person courses since 2020.

#### **REGIONAL METRICS:**

•	NUMBER OF STUDENTS	220
•	NUMBER OF SERIES	11
•	Average class size	20
•	Certificates awarded	178

## 2022 CERTIFICATION RATE



# MULTIFAMILY RESIDENTIAL 26% 26% 24% GOVERNMENT 19% 0THER 7% 7% PROPERTY MANAGEMENT

## STUDENT MARKET SECTOR

## 2022 Highlight: Student Metrics

We hosted 220 students in 11 full courses: eight Level I, one Level II and two Multifamily Pilots. Most students work in the Midwest though the Level II course included a few individuals from other US states. Nearly three quarters of the students who attended a course this year earned a Training Certificate of Completion (TCOC) and an additional 16 students from previous years finished their coursework and earned the TCOC this year. Of the students in the 2022 courses, the most came from the multifamily residential, education and government sectors.

Additionally, we continued to offer Continuing Education Unit (CEU) opportunities for our graduates. We offered multiple two-day (six hours total) courses that pulled directly from the BOC curriculum and were taught by our own BOC instructors. We also hosted several one-hour webinars that focused on topics ranging from new energy efficiency technology to indoor air quality and safety, which were taught by various partners. Recordings of these webinars can be accessed via boccentral.org/graduates/continuing-education.

## 2022 Highlight: BOC Level I Multifamily Pilots

In 2022, MEEA invested in the development of a new curriculum, BOC Level I Multifamily, that builds off the existing BOC Level I curriculum with a focus on equipment and challenges commonly encountered in multifamily buildings. We hosted two pilot courses during 2022, one online and one in-person in Okemos, MI, that together trained 60 students. The extensive feedback collected from the students, instructors and coordinators during these pilot classes, plus another pilot hosted by a different BOC administrator, will inform final modifications to the curriculum. We anticipate the curriculum will be finalized and offered again in 2024. Visit boccentral.org/multifamily for more information.

# Administrators



The Midwest Energy Efficiency Alliance (MEEA) is a collaborative network, promoting energy efficiency to optimize energy generation, reduce consumption, create jobs and decrease carbon emissions in all Midwest communities.



The Northwest Energy Efficiency Council (NEEC), a non-profit business association of the energy efficiency industry, developed BOC with support from the Northwest Energy Efficiency Alliance (NEEA) and holds the copyright for the BOC trademark and products.



## Partner Highlights:

We are proud to have built stronger partnerships in 2022 with nearly 40 organizations, municipalities and companies throughout the region in various capacities. Some of our partners offered rebates, discounts and scholarships while others aided in marketing and outreach. If you're interested in learning about new ways to support and sponsor BOC, visit our partnership website for more info: boccentral.org/partnership.

### A few state highlights:

- <u>Illinois:</u> In partnership with Ameren, ComEd, Nicor Gas, Peoples Gas and North Shore Gas, we hosted two courses specifically for students in Illinois, including one in-person course hosted in Chicago.
- <u>Michigan</u>: Consumers Energy sponsored our first, in-person BOC Level I Multifamily course and hosted it at their facility in Okemos, MI. They also sponsored several one-hour webinars and, together with DTE Energy, co-sponsored the two-day continuing education course we offered throughout the year.
- <u>Iowa:</u> The Energy Association of Iowa Schools piloted a Building Operator Pathway (BOP) course for high schoolers interested in careers in building operations.

## Looking Ahead to 2023:

This year, BOC Central is planning on hosting at least 10 trainings, including one Level II class and a closed class for tribal members. These trainings may be offered online, in-person or hybrid. Please reach out to learn more.

Additionally, we will be offering continuing education classes for BOC graduates throughout the year to help them maintain their credentials. These will include some short, one-hour webinars and other longer half day or multi-day sessions. We are committed to maintaining a relationship with our graduates to help them expand their knowledge and advance their careers.



## PARTNER SECTORS

### NUMBER OF STUDENTS PER STATE



\*We had additional students from locations outside of the Midwest that are not included on this map.

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